

September 8, 2006

Dear SGI Customer:

I am writing to advise you that production of new SGI® Altix® 330 servers will cease as of March 31, 2007. Effective this date, the associated marketing codes will be removed from the SGI Price Book. Please refer to the attachment, which lists the systems and marketing codes that will be affected by this announcement. The intent of this communication is to inform you of changes to production, availability of product and how this will affect the service and support you currently receive for these listed products.

Once production terminates, SGI cannot guarantee the availability of new material. You may have the option of purchasing these products through our Remanufactured Products Division. These systems will be offered on an "as available" basis, and may be wholly or partly comprised of used or refurbished components. Please contact your local sales representative for more information.

SGI is committed to protecting your investment. While our baseline policy is to support our products for five years after end-of-production [EOP], our goal is to support products as long as customers desire such support and as long as it's economically viable. To that end, SGI Technology Solutions has implemented a comprehensive process for establishing end-of-support [EOS] for our products. The projected end-of-support date for SGI Altix 330 servers is currently March 31, 2012. SGI service capabilities for end-of-production products are reviewed annually and every effort is made to extend support whenever possible beyond our baseline policy. This process has enabled us to extend our support time well beyond industry expectations.

SGI's current end-of-support dates for all products are made available to contract customers and can be viewed through your SGI Supportfolio account at <https://support.sgi.com>. Please reference this website for updates to EOS dates pertaining to your products.

SGI will comply with the European Union [EU] directive on the Restriction on use of Hazardous Substances in Electronic Equipment [RoHS]. New SGI® Altix® 4700 servers and SGI® Altix® 450 servers systems shipping into the EU after 1<sup>st</sup> of July 2006 are compliant with the RoHS directive. Certain of SGI's older products are not certified under the new regulations and therefore are not available for shipment into the EU after 1<sup>st</sup> of July 2006. The provision of spare parts is exempted under the RoHS Directive and thus maintenance and support arrangements for older products are not affected. For more information, visit [http://www.sgi.com/company\\_info/environment/rohs.html](http://www.sgi.com/company_info/environment/rohs.html).

For more information about SGI hardware upgrades, trade-ins, and our newest line of system products, please contact your local sales office or visit our Corporate Web site, [www.sgi.com](http://www.sgi.com), for more details.

Thank you for your business, and we look forward to supporting you through this product transition.

Sincerely,

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Terry Oberdank  
Vice President, SGI Technology Solutions



Altix 330 End-of-Production, March 31, 2007

LS-A330-QS-1.3-1  
LS-A330-QS-1.5-1  
LS-BASE3-A330  
LS-BASE-A330  
LS-SYS3-A330  
LS-SYS-A330  
LS-DVD-INT  
LS-OPT3-A330  
LS-CPU-A330-93  
LS-CPU-A330-95  
LS-CPU-A330-96  
LS-MEM-A330-2G  
LS-MEM-A330-4G  
LS-MEM-A330-8G  
LS-SASDRV-146GB  
LS-SATA2DRV-250GB  
RM-KIT-A330-3P  
RM-KIT-A330-I  
S-RACK-A330  
T-RACK-A330  
LS-OPT-A330  
RAK-220V-US  
RAK-230V-INTL  
RAK-220V-US-SR330  
RAKPWREURO-SR330  
RAKPWRAUS-SR330  
UPG-RAK-220V-US  
UPG-RAK-230V-INTL

