

May 4, 2006

Dear SGI Customer:

I am writing to advise you that production of new Silicon Graphics Prism™ Deskside will cease effective June 30, 2006. On May 31, Silicon Graphics Prism™ Deskside marketing codes will be removed from the SGI Price Book. Please refer to the attachment, which lists the systems that will be affected by this announcement. The intent of this communication is to inform you of changes to production, availability of product and how this will affect the service and support you currently receive on your Silicon Graphics Prism™ Deskside.

SGI is committed to protecting your investment. While our policy is to support our products for five years after end-of-production (EOP), our goal is to support products as long as customers desire such support and as long as it's economically viable. To that end, SGI Technology Solutions has implemented a comprehensive process for establishing end-of-support (EOS) for our products. The projected end-of-support date for Silicon Graphics Prism™ Deskside is currently June 30, 2011. SGI service capabilities for end-of-production products are reviewed annually and every effort is made to extend whenever possible. This process has enabled us to extend our support time well beyond industry expectations.

SGI's current end-of-support dates for all products are made available to contract customers and can be viewed through your SGI Supportfolio account at <https://support.sgi.com>. Please reference this website for updates to EOS dates pertaining to your products.

SGI will comply with the European Union (EU) directive on the Restriction on use of Hazardous Substances in Electronic Equipment (RoHS). New SGI® Altix® family systems as well as SGI storage products shipping into the EU after 1<sup>st</sup> of July 2006 will be compliant with the RoHS directive. Certain of SGI's older products will not be certified under the new regulations and will therefore not be available for shipment into the EU after 1<sup>st</sup> of July 2006. The provision of spare parts is exempted under the RoHS Directive and thus maintenance and support arrangements for older products are not affected. For more information, visit [http://www.sgi.com/company\\_info/environment/rohs.html](http://www.sgi.com/company_info/environment/rohs.html).

For more information about SGI hardware upgrades, trade-ins, and our newest line of system products, please contact your local sales office or visit our Corporate Web site, [www.sgi.com](http://www.sgi.com), for more details.

Thank you for your business, and we look forward to supporting you through this product transition.

Sincerely,

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Terry Oberdank  
Vice President, SGI Technology Solutions



Silicon Graphics Prism™ Deskside Marketing Codes Planned for End Of Production, June 30, 2006

CR-DESKSIDE-1.6-I  
CR-DESKSIDE-16GB  
CR-DESKSIDE-24GB  
CR-DS-TRADEIN  
CR-PRSM-DS-ISV-IPIG  
CR-PRSM-DS-ISV-2P2G  
LDS-BASE-NL4  
LDS-BASE-SCSI  
LDS-BASE-SCSI-NL4  
LDS-BASE-STD  
LDS-CPU-1.3  
LDS-CPU-1.6  
LDS-DESKSIDE-16GB  
LDS-DESKSIDE-24GB  
LDS-GFX-128  
LDS-GFX-256  
LDS-HDD-250GB  
LDS-MEM-2GB  
LDS-MEM-4GB  
LDS-MEM-8GB  
LDS-SCSIDRV-146GB  
LDS-SCSIDRV-36GB

