



December 15, 2004

Dear SGI Customer:

I am writing to advise you that production of 32-port, 2Gigabit Fibre-Channel switch will cease effective January 15, 2005. On February 1, 2005, 32 port, 2Gigabit Fibre-Channel switch marketing code will be removed from the SGI Price Book and 32 port, 2Gigabit Fibre-Channel switch will no longer be available for purchase from SGI. Please refer to the attachment, which lists the systems that will be affected by this announcement. The intent of this communication is to inform you of changes to production, availability of product and how this will affect the service and support you currently receive on your 32-port, 2Gigabit Fibre-Channel switch.

SGI is committed to protecting your investment. While our policy is to support our products for five years after end-of-production (EOP), our goal is to support products as long as customers desire such support and as long as it's economically viable. To that end, SGI Technology Solutions has implemented a comprehensive process for establishing end-of-support (EOS) for our products. The projected end-of-support date for 32-port, 2Gigabit Fibre-Channel switch is currently January 15, 2010. SGI service capabilities for end-of-production products are reviewed annually and every effort is made to extend whenever possible. This process has enabled us to extend our support time well beyond industry expectations.

SGI's current end-of-support dates for all products are made available to contract customers and can be viewed through your SGI Supportfolio account at <https://support.sgi.com>. Please reference this website for updates to EOS dates pertaining to your products.

For more information about SGI hardware upgrades, trade-ins, and our newest line of system products, please contact your local sales office or visit our Corporate Web site, [www.sgi.com](http://www.sgi.com), for more details.

Thank you for your business, and we look forward to supporting you through this product transition.

Sincerely,

---

Terry Oberdank  
Vice President, SGI Technology Solutions

32-port, 2Gigabit Fibre-Channel switch Marketing Codes  
Planned for End Of Production, January 15, 2005

FC-2GSWITCH-32-HA