

February 13, 2006

Dear SGI Customer:

The intent of this communication is to inform you of changes to production, availability of products and how this will affect the service and support you currently receive on your S330, TP9300, TP9300S, TP9500, or TP9500S storage systems. I am writing to advise you that production of new SGI® InfiniteStorage S330, TP9300, TP9300S, TP9500, and TP9500S storage systems will cease effective June 30, 2006. Final purchase orders of the systems and features listed in the attachment must be received by May 15, 2006. After May 15, 2006, these items will no longer be available for purchase from SGI. Please refer to the attachment, which lists the systems that will be affected by this announcement.

SGI is committed to protecting your investment. SGI expects to continue providing capacity upgrades to InfiniteStorage TP9300, TP9500 and TP9500S systems purchased before May 15th, 2006 using new, compliant drive and enclosure technologies that will replace the existing products. These products are expected to be announced and made generally available before June 30th, 2006.

SGI expects to provide capacity upgrades to InfiniteStorage S330 and TP9300S systems purchased before May 15th, 2006 using a combination of current and future technologies. SGI will be able to provide upgrades for these systems through December 31st, 2006. After that time, SGI will provide upgrades using previously-owned product through SGI's Remarketed Product Group.

While our policy is to support our products for five years after end-of-production (EOP), our goal is to support products as long as customers desire such support and as long as it is economically viable. To that end, SGI Technology Solutions has implemented a comprehensive process for establishing end-of-support (EOS) for our products. The projected end-of-support date for S330, TP9300, TP9300S, TP9500, and TP9500S storage systems is currently June 30, 2011. SGI service capabilities for end-of-production products are reviewed annually and every effort is made to extend whenever possible. This process has enabled us to extend our support time well beyond industry expectations.

SGI's current end-of-support dates for all products are made available to contract customers and can be viewed through your SGI Supportfolio account at <https://support.sgi.com>. Please reference this website for updates to EOS dates pertaining to your products.

SGI has created a team to ensure compliance with the Restriction on use of Hazardous Substances in Electronic Equipment (RoHS). The team is responsible for developing a compliance plan, understanding the current state of the SGI supply base and ensuring the certification of compliance to RoHS standards by the adoption date set forth by the European Union, July 1st, 2006. For more information, visit http://www.sgi.com/company_info/environment/rohs.html.

For more information about SGI hardware upgrades, trade-ins, and our newest line of system products, please contact your local sales office or visit our Corporate Web site, www.sgi.com, for more details.

Thank you for your business, and we look forward to supporting you through this product transition.

Sincerely,

Terry Oberdank
Vice President, SGI Technology Solutions



Marketing Codes Planned for End Of Production, June 30, 2006

TP-146GB-DE2-G
TP-146GB-G
TP-146GB-G-U
TP-300GB
TP-300GB-DE2
TP-300GB-U
TP-400GB-DE-S
TP-400GB-S
TP-400GB-S-U
TP-73GB-DE2-G
TP-73GB-G
TP-73GB-G-U
TP-MODULE14-S
TP-MODULE14-S-IC
TP-SATA-DE
TP-SATA-DE-IC
TP9300-BASE-2C
TP9300-BASEIG-2C
TP9300-DS-KIT
TP9300-RMKIT-LONG
TP9300-RMKIT-UNIV
TP9300S-CTRL-UPG
TP9300S-SATA-IC
TP9300S-SATA-2C
TP9500-BATTERY-CRU
TP9500-DK-INTL
TP9500-DK-US
TP9500-MAXBASE
TP9500-MODULE14
TP9500-RACK
TP9500S-MAXBASE
MI00559
MI00560
MI00561
MI00562
MI00564
MI00565
MI00566
MI00951
MI00952
MI00953
MI00954
MI00956
MI00957
MI00958
MI00959
MI01002
MI01003
MI01005
SC4-TP9500-6.0
SC4-TPSSM-7.0
SC4-TPSSM-9.10
SC5-TPSSM-9.10
SCU4-TPSSM-9.10

