



June 1, 2005

Dear SGI Customer:

I am writing to advise you that production of new Silicon Graphics Onyx350 InfinitePerformance visualization systems will cease effective September 30, 2005. On October 1, 2005, all associated marketing codes will be removed from the SGI Price Book. Please refer to the attachment, which lists the systems that will be affected by this announcement. The intent of this communication is to inform you of changes to production, availability of product and how this will affect the service and support you currently receive on your Silicon Graphics Onyx350 InfinitePerformance visualization systems.

Once production terminates, SGI cannot guarantee the availability of new material. You will have the option of purchasing the Silicon Graphics Onyx350 InfinitePerformance visualization systems through our Remarketed Products Group. These systems will be offered on an "as available" basis, and may be wholly or partly comprised of used or refurbished components. Please contact your local sales representative for more information.

SGI is committed to protecting your investment. While our policy is to support our products for five years after end-of-production (EOP), our goal is to support products as long as customers desire such support and as long as it's economically viable. To that end, SGI Technology Solutions has implemented a comprehensive process for establishing end-of-support (EOS) for our products. The projected end-of-support date for Silicon Graphics Onyx350 InfinitePerformance visualization systems is currently September 30, 2010. SGI service capabilities for end-of-production products are reviewed annually and every effort is made to extend whenever possible. This process has enabled us to extend our support time well beyond industry expectations.

SGI also offers recently released products that have additional potential for addressing your visualization needs. Your local sales representative can give you more information on the Silicon Graphics Prism visualization system. In the next few weeks, please look for information from SGI on how these products can increase your visualization capabilities.

SGI's current end-of-support dates for all products are made available to contract customers and can be viewed through your SGI Supportfolio account at <https://support.sgi.com>. Please reference this website for updates to EOS dates pertaining to your products.

For more information about SGI hardware upgrades, trade-ins, and our newest line of system products, please contact your local sales office or visit our Corporate Web site, www.sgi.com, for more details.

Thank you for your business, and we look forward to supporting you through this product transition.

Sincerely,

Terry Oberdank
Vice President, SGI Technology Solutions





Silicon Graphics Onyx350 InfinitePerformance
Marketing Codes Planned for End of Production, September 30, 2005:

B-ONYX350-1IP-2-4
B-ONYX350-1IP-4-4

N-ONYX350-1IP-2-4
N-ONYX350-1IP-4-4

EXP-O350-1IP-2-4
EXP-O350-1IP-4-4

O350IP-CBOB-INSTALL

