



August 22, 2005

Dear SGI Customer:

On August 1, 2005, a letter announcing the end of availability of the [STK L20, L40 and L80 tape libraries](#) through SGI was released. SGI adheres by a strict policy for communicating changes to production, availability of products and how this will affect the service and support you currently receive on products purchased from SGI, whether it is manufactured by SGI or not.

While the term "End-of-production" was used to announce the end of availability of the StorageTek L20, L40, and L80 tape libraries through SGI the L20, L40 and L80 tape libraries, continue to be produced by Storagetek and sold through other channels.

SGI's current end-of-support policy and dates for all products are made available to contract customers and can be viewed through your SGI Supportfolio account at <https://support.sgi.com> . Please reference this website for updates to EOS dates pertaining to your products.

For more information about SGI hardware upgrades, trade-ins, and our newest line of system products, please contact your local sales office or visit our Corporate Web site, www.sgi.com, for more details.

Thank you for your business, and we look forward to supporting you through this product transition.

Sincerely,

Terry Oberdank
Vice President, SGI Technology Solutions

